



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Rachael Linette Cook

Examiner: Susanna M. Diaz

Serial No.: 10/689,570

Art Unit: 3623

Filed: 10/20/2003

Date: April 5, 2006

For: A SYSTEM AND METHOD FOR GENERATING, CAPTURING, AND
MANAGING CUSTOMER LEAD INFORMATION OVER A COMPUTER NETWORK

Commissioner of Patents and Trademarks, Washington, D.C. 20231

RESPONSE TO OFFICE ACTION

Madam:

In response to the Official Action mailing date of January 18, 2006, please
amend the above-identified application as follows:

IN THE OATH/DECLARATION:

Enclosed are two sheets of an up-to-date declaration in compliance with 37 CFR 1.68
which includes the clause "willful false statements..."

IN THE SPECIFICATION:

Replace paragraph [0001] with the following:

This application is a continuation of my co-pending application Serial No.
09/921,102 09/921,092, filed August 2, 2001 which is a continuation of application serial
No. 09/031,443, filed February 26, 1998, the disclosures of which is hereby
incorporated by reference.

Replace paragraphs [0008] and [0009] with the following two paragraphs:

FIGS. 2A through 2D are is-a chart that illustrates a sample customer feedback
form that is accessed by a customer lead via a computer network.